

HAVE YOU CONSIDERED

# HOSPITALITY

AS A CAREER?



South Africa is fast becoming one of the most popular destinations of choice for international travelers. As a result of this, TOURISM is becoming one of the largest industries in SA. Because we offer a very diverse range of tourist activities for travelers, there is need for a variety of professionals in the hospitality industry to cater for their needs.



## IS A CAREER IN THE HOSPITALITY INDUSTRY FOR YOU?



### CHECKLIST: ARE YOU?

- Sociable
- Well organised
- Honest
- Well groomed
- Flexible
- A team player

- Enthusiastic and committed
- Prepared to work long hours
- Calm and non-confrontational
- Able to work well under pressure
- Personable and a good 'people person'
- Dedicated to quality and good service
- Able to engage with all types of different people



**THE MORE YOU TICKED, THE MORE SUITABLE YOU ARE FOR THE INDUSTRY.**

## HOW WELL WILL I FIT INTO THE INDUSTRY? .... SCORING:

Use these questions as a **GUIDELINE** to see if you should consider entering the industry.

Answer **QUESTIONS 1-15** honestly using the number of points that are linked to the statements.

4	STRONGLY AGREE
3	AGREE
2	DISAGREE
1	STRONGLY DISAGREE



### ADD UP YOUR POINTS

**45-60 Perfect!**

You should consider a career in the industry.

**35-44 Consider it!**

This could be a good career choice for you.

**15-35 Not ideal!**

Consider yourself not ideally suited to this industry.



- 2  I **DON'T** give up easily and always see a task to the end.
- 3  I am **VERY** particular about how I look and present myself.
- 4  I do not like to be ill prepared or caught **OFF GUARD**.
- 5  I always do the **BEST** I can do when I work on a project.
- 6  I perform better when I study under **PRESSURE**.
- 7  I enjoy **HELPING** and assisting people.
- 8  I am very **ORGANISED** and tidy.
- 9  I enjoy wearing my school **UNIFORM**.
- 10  I enjoy **MEETING** people and making new friends.
- 11  I can speak with **CONFIDENCE** in front of people.
- 12  I enjoy working in **GROUPS**.
- 13  I am not afraid of hard **WORK**.
- 14  I enjoy seeing people **HAPPY**.
- 15  I am very **PUNCTUAL** – nobody ever has to wait for me.



### STRANGE BUT TRUE: These unusual top-end hotel jobs exist in the hospitality industry!



#### BED/SLEEP CONCIERGE:

When guests find it difficult to sleep in a hot room, these concierges provide sleep assessments, bedtime snacks, massages and even pillow recommendations.



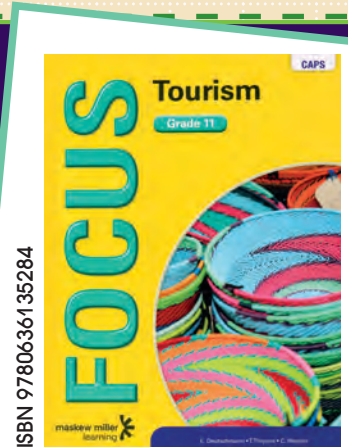
#### HOTEL MYSTERY SHOPPER:

Anonymous visits hotels, restaurants or resorts to evaluate service quality, cleanliness and overall guest experience.



#### PET CONCIERGE:

Caters to guests traveling with pets by arranging pet-friendly activities, grooming and pet-sitting.



ISBN 9780636135284

© Copyright 2025 Maskew Miller Learning. All Rights Reserved.